

# Fire Away: Richmond Hill residents invited to share thoughts on fire protection services



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The City of Richmond Hill wants to know what you think about the local fire and emergency services to better meet the needs of the growing community.

A 12-question online survey is currently available through Feb. 12 at [Richmondhill.ca/Fire](https://richmondhill.ca/Fire).

Responses are confidential and will help the city update its fire master plan.

The plan, first created in 2016, guides the delivery of the city's fire protection services through the Fire and Emergency Services (RHFES), which is comprised of front line fire fighters, trainers, fire prevention officers, public education and administrative personnel, as well as deputy chiefs and a chief.

The plan is developed every 10 years with a goal to update it at the five-year mark.

The questions in the survey cover a wide range of topics from response times and cost to taxpayers to communication.

RHFES responds to approximately 5,500 emergency incidents annually from its six fire stations located across the city.

- Fire marshal investigates 'one of the biggest fires' in Richmond Hill's history